## **GENERAL INFORMATION**

HOTEL NAME		LONG BEACH ALANYA									
CLASSIFICATION	5 Stars Hotel										
ADDRESS	Türkler Mah. Akdeniz Bulvarı No: 26 Ala										
TELEPHONE	+90 242 534 10 10 ( pbx )										
	+90 242 534 10 23	ACCOUNTING DEP. FAX	+90 242 534 10 24								
FAX			+90 242 554 10 24								
COMMERCIAL TITLE	Hayat Sağlık Hizmetleri Yat. İşl. Turz. Ta		<b>_</b>								
TAX ADMINISTRATION	Doğanbey	TAX NO	460 001 0837								
WEB PAGE	www.longbeach.com.tr	E-MAIL	info@longbeach.com.tr								
SALES & MARKETING	sales@longbeach.com.tr	RESERVATION	reservation@longbeach.com.tr reservation3@longbeach.com.tr								
ACCOUNTING	muhasebe@longbeach.com.tr	nuhasebe@longbeach.com.tr FRONT OFFICE fo@longbeach.com.tr									
IOS APPLICATION	https://play.google.com/store/apps/de	tails?id=com.artin.longbeach									
ANDROID APPLICATION											
		https://apps.apple.com/tr/app/long-beach-hotels/id1620401063?l=tr									
FOUNDATION DATE	2006										
RENOVATIONS	2017: Hayat Restaurant, A'la Carte Restaurants, SPA Center and Fitness Center located in the Main Building were renovated. 2019: Piers and wave breakers were built, 2020: Rooms, Lobby Area inc. Panorama & Piano Lobby bars, Patisserie in Main Building and Pavillions (Gazebo) on the beach were renovated.										
NEW FACILITIES	2014: Annex Building was built - 247 rooms, Reception & Lobby Area, Lobby Bar, Terazza Bar, Sense Pool, Relax Pool, Vanilla Patisserie, Harmony Restaurant, Harmony Spa Center, Indoor Pool, Sense Snack & Bar, A'la Carte Restaurant, Meeting Halls & Foyer, Shopping Area, Tunnel, Infinity Pool (Salt Water ), Children's Pool (Salt Water), Turkish Cuisine Restaurant, Stage Snack & Bar, Beach area, Mini Club, Harmony Pier, 										
CERTIFIED DOCUMENTS	ISO 9001:2015 ve ISO 22000:2015										
ACREAGE	93.000 m <sup>2</sup>										
TOTAL NUMBER OF ROOMS	1.020	TOTAL NUMBER OF BEDS	2.500								
NUMBER OF ACCESIBLE ROOMS	11	TOTAL NUMBER OF BEDS	22								
INFORMATION	Indoor and outdoor areas suitable for w	vheelchair use.									
BEACH	600 m – Sand and pebble.										
NUMBER OF ELEVATORS	16										
TYPES OF TRANSPORTATION	Taxi, Minibus and Bus.										
PARKING AREA	Outdoor for 100 vehicle, indoor for 25 v	vehicles.									
CREDIT CARD	Visa, Mastercard.										
PETS	Not allowed.										
INTERNET ACCESS	Wi-Fi connection in all rooms and gener	al area.									
CHECK IN / OUT TIME	Check-in time is 14:00 and Check-out tin	me is 12:00.									
VOLTAGE	220 V										
SHOPING CENTER	5 km – Avsallar, 5 km - Konaklı										
AIRPORT	Antalya – 90 km, Gazipaşa - 60 km.										
	Alanya – 20 km.	m Canadana Camura (O.)									
HISTORICAL PLACES	Alanya Castle – 25 km, Aspendos – 75 k	m, sapadere Canyon – 60 km.									
CABLE CAR	Alanya – 22 km, Tahtalı – 150 km										
HORSE FARM	35 km.										
SEA PARK ALANYA	200 m.										
RAFTING	Köprülü Canyon – 80 km.										

### **ROOM TYPES**

ROOM TYPES		STANDARD ROOMS	SUPERIOR STANDART ROOMS	ACCESSIBLE ROOMS	FAMILY DUBLEX R. FAMILY ROOM- FAMILY ROOM WITH BUNKBED LAND VIEW	FAMILY ROOMS SEA VIEW	DUBLEX FAMILY SUIT ROOMS	FAMILY SUIT ROOMS	SWIM UP ROOM	DUPLEX SWIM UP ROOM	CHALET	VILLA GROUND FLOOR	VILLA UPPPER FLOOR	SUIT
TOTAL NUMBER OF ROOMS	1020	558	180	11	68	55	30	12	10	10	24	24	24	14
Sea View Rooms	420	244	86	-	-	55	15	6	-	-	-	-	-	14
Land View Rooms	600	314	94	11	68	-	15	6	10	10	24	24	24	-
Min Max. Capacity		2/ 2+1/ 3	2+2/ 3+1	2+1/ 3	4 / 3+2/ 2+3 / 4+1	4 / 3+2/ 2+3 / 4+1	5+2 / 6+1	4+1	2/ 2+1	3+1/ 4	3+2/ 2+3/ 4+1	4+1	4+1/ 6+1	2+1/4+1
m²		28 – 33 m²	33 m²	30 m <sup>2</sup> - 33 m <sup>2</sup>	35 - 45 m² 50 - 55 m²	35 - 45 m² 50 – 55 m²	75 m²	60-85 m²	30 m²	49 m²	43 m <sup>2</sup>	40 m² 56 m²	40 m² 56 m²	53-58 m² - 110 m²
Room with 2 bedroom	ns	-	-	-	٧	V	٧	٧	-	-	٧	٧	v	٧
Room with 2 bathroo	ms	-	-	-	-	-	٧	-	-	-	-	v	v	٧
Shower		v	V	٧	٧	v	٧	٧	٧	٧	٧	V	v	٧
Bathtub		v	V	-	٧	v	٧	٧	-	-	-	-	-	٧
Jakuzi – Bathtub – She	ower	-	-	-	-	-	-	-	-	-	-	-	-	v
Sauna		-	-	-	-	-	-	-	-	-	-	-	-	٧
Sofa		v	V	-	٧	v	٧	٧	٧	-	٧	v	v	٧
LED TV		V	٧	v	-	-	-	-	٧	٧	-	٧	-	-
2 LED TV		-	-	-	٧	v	-	V	-	-	٧	v	-	v
3 LED TV		-	-	-	-	-	٧	-	-	-	-	-	٧	-
Split AC		-	-	-	-	-	-	-	-	-	v	-	-	-
VRV AC		V	v	v	٧	v	٧	v	٧	٧	-	v	٧	V
There are Bunkbeds in Room & Bathroom, Sa		-	-									-		

Room & Bathroom, Satellite TV, Music Channels, Kettle, Digital Safe Box (free of charge), Laminate/ Carpet Flooring, Key Card System, Wardrope, Space for Luggages, Fire Alarm System, Make Up Desk & Chair, Sofa, Curtain, Mirror, Picture, Lambader (Floor Lamp).

ROOM SERVICES	ROOM CLEANING	BEDSHEET CHANGING	TOWEL CHANGING	BEACH TOWEL CHANGING	ROOM SERVICE	MINI BAR
Every Day	V	•	V	√ (With a Card)	•	٧
Once in 3 Days	•	V	•	•	•	٠
Extra Charge	•	•	•	•	V	٠
Free of Charge	V	V	V	V	•	٧
24/7	•	•	•	•	٧	•

On consequent days, the minibar is refilled only with water and mineral water. The tea and coffee set is renewed once daily.

## **FOOD & BEVERAGE SERVICE**

		TYPE OF SERVICE &		CAPACITY				
FOOD SERVICE AREAS	SERVICE HOURS	LOCATION	INDOOR	SEMI- INDOOR	OUTDOOR			
Breakfast	07:00 - 10:00	Hayat Restaurant I - Open Buffet	1.000	500	٠			
Dicakiast	07:00 - 10:00	Harmony Restaurant I - Open Buffet	297	221	•			
Late Breakfast	10:00 - 11:00	Hayat Restaurant II- Open Buffet	200	250	•			
	10:00 - 11:00	Harmony Restaurant I - Open Buffet	297	221	٠			
Lunch	12:30 - 14:30	Hayat Restaurant I - Open Buffet	1.000	500	•			
Dinner	18:30 - 21:15	Hayat Restaurant I - Open Buffet	1.000	500	300			
	18:30 - 21:15	Harmony Restaurant I - Open Buffet	297	221	٠			
Villa Breakfast *	07:30 - 11:00	Villa Restaurant	144	•	98			
Villa Cake & Fruit Time *	15:30 - 17:00	Villa Restaurant	144	•	98			
Villa Dinner *	19:00 - 21:15	Villa Restaurant	144	•	98			
Gözleme (Traditional Turkish Flat Bread) - Ayran	11:00 - 16:00	Gözleme Area	•	•	v			
Patisserie	11:00 - 18:00	Madeleine Patisserie	100	•	50			
	11:00 - 18:00	Vanilie Patisserie	100	•	•			
		Mare Snack & Bar	•	٠	224			
		Lapiano Snack	•	172	•			
Snacks	12:00 - 17:00	Tropicana Snack & Bar	•	•	100			
		Stage Snack & Bar	•	•	152			
		Sense Snack & Bar	•	•	50			
French Fries - Hot Dog - Hamburger	12:00 - 17:00	Beer Garden	•	•	50			
lce Cream	14:30 - 16:30	Madeleine Patisserie (with serving), Mare Snack, Fantasia Pool Bar, Villa Bar, Sense Pool Bar, Stage Snack Bar (on the stick)	•	•	v			
Waffle - Churros	16:00 - 17:00	Tropicana Snack & Bar Sense Snack Bar	•	• •				
Lokma (Turkish Dessert) - Kumpir	14:00 - 15:00	Mare Snack Bar	•	•	v			
Night Snack	23:00 - 01:00	Lapiano Snack Bar	100	•	•			
Continental Breakfast	01:00 - 07:00	Lapiano Snack Bar	100	•	•			

BEVERAGE SERVICE AREAS	SERVICE HOURS	CONCEPT
Panorama Lobby Bar	10:00 - 00:00	Ultra All Inclusive
Piano Lobby Bar	16:00 - 02:00	Ultra All Inclusive
Fantasia Pool Bar	10:00 - 00:00	Ultra All Inclusive
Aqua Waterfall Bar	10:00 - 18:00	Soft Drinks - Beer
Villa Bar	10:00 - 19:00 21:00 - 23:00	Ultra All Inclusive
Beer Garden	10:00 - 18:00	Soft Drinks - Beer - Hot Drinks
Vitamin Bar (Extra Charge)	10:00 - 18:00	Fresh Fruit Juices
Madeleine Patisserie	10:00 - 00:00	All beverages except alcohol
Mare Snack & Bar	10:00 - 00:00	Ultra All Inclusive
Beach Bar	10:00 - 18:00	Soft Drinks - Beer - Wine
Aqua Amphi Bar	10:00 - 23:15	Local Alcoholic & Nonalcoholic Beverages
Tropicana Snack & Bar	10:00 - 17:00	Local Alcoholic & Nonalcoholic Beverages
Tropicana Disco Bar *	23:30 - 02:00	Ultra All Inclusive
Blend Coffee and Ice Cream Corner (Extra Charge)	10:00 - 23:00	Special Coffee and Ice Cream
Terazza Bar	16:00 - 00:00	Ultra All Inclusive
Long Wave Lobby Bar	10:00 - 00:00	Ultra All Inclusive
Sense Snack & Bar	10:00 - 17:00	Ultra All Inclusive
Stage Snack & Bar	10:00 - 18:00	Ultra All Inclusive
* Powerages included in the Concent: Cartain types of Pre		

\* Beverages Included in the Concept: Certain types of Premium Imported & Local Alcoholic and Non-Alcoholic Beverages.

\* There are no bottled beverages served in the hotel.

\* All kinds of fresh fruit juices are extra charge.

\* The Villa Bar can be used only by the guest staying at Villa Suite, Family Chalet and Swim Up room types.

A'LA CARTE	CONCEPT	SERVICE HOURS	CAPACITY					
RESTAURANTS	CONCEPT	SERVICE HOURS	INDOOR	OUTDOOR				
Lapiano Restaurant	Italian Cuisine		100	•				
Delphin Restaurant	Fish Restaurant		•	114				
El Sombrero Restaurant	Mexican Cuisine	19:00 - 21:00	•	96				
Asian Cuisine Restaurant	Far East Cuisine		44	•				
Turkish Cuisine Restaurant	Turkish Cuisine		•	120				
* All A'la Carte Restaurants are subject to an additional serv	vice fee.							
* Children up to 13 years old can dine from Children Menu free of charge.								
* If children under 13 years choose the regular menu, an ac	ditional service fee will be applied	d.						

\* Reservation is requeired to dine A'la Carte Restaurants (booked at the Guest Relations).

\* Operational hours are subject to change by management based on time of the season or the weather conditions.

### **MEETING FACILITIES**

NAME OF THE MEETING ROOM	FLOOR	AREA	HEIGHT	LENGHT	WIDTH	CAPACITY BASED ON LAYOUTS				
NAME OF THE MEETING ROOM	FLOOR	m²	m	m	m	THEATRE	CLASS	BANQUET		
CEREMONY HALL	-2	-2 1100 m <sup>2</sup> 4,4 m 30 m 40 m 994 633 820								
* Capacities mentioned above are to be considered as maximum capacity depending on the layout.										
* Further informaiton on prices and concept is prov	vided by S	ales & Marke	eting Departr	nent.						
* Free Wi-Fi is available in all meeting halls and foy	ers.									
* Standard Equipment provided: Different types of Microphones, Rostrum, Projector and Projection Screen. Further information on equipment is provided by Sales & Marketing Department. Tables size based on the table type: Round Table - 180 cm diameter, Narrow Banquet Table - 50 x 180 cm.										

## **POOLS & AQUAPARKS**

POOLS & AQUAPARKS	INDOOR	OUTDOOR	HEATING	FRESH WATER	NUMBER OF SLIDES	DEPTH cm	AREA m <sup>2</sup>	CAPACITY m <sup>3</sup>	SWIMMING POOL	SERVICE HOURS
INDOOR POOL ®	•	V	V	٧	•	140	250	331	V	09:00 - 17:00
Jakuzi	•	V	•	V	•	40-90	19	18	•	09:00 - 17:00
Kids Pool	•	V	٠	V	•	30	53	8	V	09:00 - 17:00
ACTIVITY POOL		_		_	_	140	650	010		00.00.17.00
( Sea Water )	v	•	•	•	•	140	650	910	v	09:00 - 17:00
WATERFALL POOL *	٧	•	٧	V	•	140	280	374	V	10:00 - 17:30
THE MAIN POOL	v	•	•	V	•	140	1.324	2.220	v	09:00 - 17:00
Octobus (Kids Aquapark)	v	•	•	V	5	40	71	28	v	10:00 - 17:00
LAKE HOUSE POOL ***	V	•	•	V	•	140	874	1.220	V	09:00 - 17:00
RIVER HOUSE POOL ***	٧	•	٠	V	•	140	824	1.136	V	09:00 - 17:00
Kids Pool	v	•	•	V	•	30	88	16	v	09:00 - 17:00
MAIN AQUAPARK *	v	•	v	v	10	127	394	473	•	10:00 - 13:00
	v	•	v	v	10	127	394	473	•	14:00 - 17:30
Zebra & Magic Hall	v	•	•	v	2	120	125	150	•	10:00 - 13:00
Falling Pool	v	•	•	v	2	120	125	150	•	14:00 - 17:30
Space Hall Falling Pool	v	•	•	v	1	180	27	48	•	10:00 - 13:00
Space Hall Falling FOOI	v	•	•	v	1	180	27	40	•	14:00 - 17:30
PIRATE AQUAPARK **	v	•	v	v	4	30-80	414	171	•	10:00 - 13:00
(For Kids)	v	•	v	v	4	30-80	414	1/1	•	14:00 - 17:30
PIRATE AQUA TOWER **	v	•	v	v	7	80	358	237	•	
Pirate Aqua	v	•	٠	v	3	80	276	221	•	10:00 - 13:00 14:00 - 17:30
Aqua Tower	V	•	•	v	4	40	41	16,4	•	1
SURF POOL	v	•	•	v	•	5	70	3,5	•	09:00 - 12:00
SORF POOL	V	•	•	v	•	5	70	3,5	•	13:00 - 17:00
HARMONY INDOOR POOL *	•	V	V	V	•	140	127	178	V	09:00 - 17:00
Kids Pool *	•	V	V	V	•	30	7	3	•	09:00 - 17:00
SWIM UP ROOM POOLS	V	•	•	V	•	140	477	668	V	09:00 - 17:00
WATERFALL POOL	V	•	v	V	•	140	342	479	V	09:00 - 17:00
LONGIE SHIP	V	•	v	V	4	80	330	260	•	09:00 - 17:00
SENSE POOL	V	•	•	٧	•	140	174	244	V	09:00 - 17:00
RELAX POOL	٧	•	٠	٧	•	140	206	288	v	09:00 - 17:00
INFINITY POOL		_	~	-		140	204.2	111	.1	00.00 17.00
(Sea Water )	v	•	•	•	•	140	284,3	414	v	09:00 - 17:00
Kids Pool	v	•	•	•	•	30	17,3	7	•	09:00 - 17:00
(Sea Water )	•		-		-	55	1,,5	,	-	
TROPICAL ISLAND –	v	•	•	v	8	30	882	314	•	10:00 - 13:00
AQUA TOWER	-				-					14:00 - 17:30

 $^{\ensuremath{\circledast}}$  Heated from 18.03 till 15.04 and from 15.10 till 10.11

\* Heated in March, April, October and November.

\*\* Heated in March, April, May, October and November. Only one of the Pirate Aquaparks is heated.

\*\*\* The Lake House & River House pools are available only for guests staying at Villa Suite, Family Chalet and Swim Up room types.

PS: Period of pools heating and service hours are subject to change by the Management based on season time or/and weather conditions. The Hotel Management reserves the right to make changes without prior notice.

### **ACTIVITIES & SERVICES**

### DAY TIME ANIMATION

Basketball, Beach Volleyball, Water Gymnastics, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step Aerobics, Darts, Various Tournaments, Competitions, Pool Games.

#### **EVENING TIME ANIMATION**

Live Music, Karaoke, Sketch shows, Theme Evenings, Disco, Special Shows and Performances, Shows with Guests on certain days of the week.

### FREE OF CHARGE ACTIVITIES & SERVICES

Wi-Fi connection throughout the entire facility area, 2 Tennis Courts (1 tartan and 1 artificial grass), Amusement Park (Lunapark) with set service hours and unlimited use (Cups, Bumper Cars, Swings, Ferris Wheel, Train, Gondola, Carousel), Table Tennis, Beach Volleyball, Sauna, Turkish Bath, Fitness Center, Chess, Backgammon, Okey game, Darts, Card Games which can be borrowed from Animation Info Desk.

All Animation Activities, use of Aquapark and Pools, Beach side, Some Imported Drinks (Alcoholic – Non-Alcoholic), Turkish Coffee.

Long Beach Honeymoon Package, Open Buffet (inc. Breakfast, Late Breakfast, Lunch, Dinner, Snack Bars,) In-Room Safebox.

### **EXTRA CHARGE ACTIVITIES & SERVICES**

Lighting of Tennis Courts, Tennis equipment, 7D Cinema, Billiards, Water Sports, Diving School, Rope Adventure Park. SPA Services such as Massage, Scrub, Beauty Salon, Foam Massage, Hairdresser, Pavillions (Gazebo), Laundry & Dry Cleaning, Telephone, Fax, Photocopy, Doctor Services, Shopping Area, Car Rental, Freshly Squeezed Fruit Juices, Babysitting, Baby Strollers, Coin Operated Game Machines. Bottled Drinks, Some Import and Premium drinks, Room service, Airport transfers. Reservation fee charged for A la Carte Restaurants (details at Guest Relations)

### SPA SERVICES

Turkish Bath, Fitness Center, Sauna, Steam Room, Indoor Swimming Pool, Face & Body Skin Care, Anti-Aging Programms, Anti-Cellulite Programms. Aroma Detox, Beauty Salon with Relaxation Treatments, Far East Massages, Exotic Massages, Hot Therapies, Cold Therapies. Medical Massages, Herbal & Aromatic Massages, Algae Treatments, Some SPA Programs, Scrub & Foam Massage, Herbal Baths, Chocolate Treatments.

#### FOR BABIES

Baby Cot, Bathtub, High Chair are available on request, subject to availability. Bottle Warmer is available at the restaurant free of charge. Baby Stroller can be provided for a fee, subject to availability.

### FOR CHILDREN BETWEEN 4 & 12 YEARS OLD

Mini Club is open everyday between 10:00-12:00 and 14:30- 17:00. Free Painting activities, Various Games, Children's Buffet in the Main Restaurant, Playground, Mini Disco for 4 -12 age group. Baby sitting services are available upon request for a fee.

### FREE OF CHARGE HONEYMOON CONCEPT

Special Bedsheet Set prepared for the room, Room Decoration with Set Up Materials, Bathrobe & Slippers, Fruit Plate & Wine in the Room. Breakfast is served to the room free of charge on a chosen day and 1 free dinner in A'la Carte Restaurant of choice (booked at Guest Relation).

#### **IMPORTANT NOTES**

- It is mandatory for all the guests of our facility to wear the WRISTBANDS provided at the chech-in during the whole period of their holidays.
- Bars, Beach side, Aquaparks, Amusement Parks and A'la Carte Restaurants operate depending on the weather conditions at the beginning and the end of season.
- LUNAPARK is located at the beach side of the hotel, provides unlimited and free of charge service at designated service hours.
- Food and beverages are self-service in all areas except for A'la Carte Restaurants.
- All services and details specified in this Fact Sheet may vary and be altered in accordance with the time of season and weather conditions.